



Get the Career You WANT

MCDST



Examination	Exam Name	Duration (weeks) with 2 x 2hr lessons
Exam 72 - 271	Supporting Users and Troubleshooting a Microsoft Windows XP Operating System	6
Exam 72 - 272	Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System	4



Students who become a Microsoft Certified Desktop Support Technicians (MCDST) gain the following direct benefits :

- Industry recognition of your knowledge and proficiency with Microsoft products and technologies.
- Access to technical and product information—directly from Microsoft—through the Microsoft Certified Professional (MCP) Member Site.
- MCDST certificate, transcript, wallet card, and lapel pin to identify you as a Microsoft Certified Professional to colleagues, clients and employers. Electronic files of logos and transcript may be downloaded from the MCP Member Site upon certification.
- Invitations to Microsoft conferences, technical training sessions, and special events.
- Free access to the Microsoft Certified Professional Magazine Online, a career and professional development magazine.



MCDST is the perfect first step to move on to an MCSA or MCSE certification course!!



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Student Facilities for Microsoft Certification Tuition Courses @ MICS:

- **E-learning resources**

Online training for students.

- **Courseware**

Special Official Microsoft Learning Products Curriculum for Microsoft IT Academies including courseware, seminars, workshops, clinics.

- **Online assessments**

Assessments available through online learning systems.

- **Speakers Bureau**

Access to the Speakers Bureau for technical professionals offering in-person or online presentations

- **Student mentorship**

Worldwide IT professionals answer questions and provide insights about current issues and technologies online.

MCDST Course Booking Form

Surname _____

Address _____

Post Code _____

Date of Birth _____

Occupation _____

Name _____

Home Tel _____

Mobile _____

E-mail _____

ID Number _____

Company/School _____

Vat No _____

Student Number
(office use)

Please tick as appropriate:

MCDST - Lm 200



Notes:

- A deposit of 50% is required to place booking. Deposit is not refundable / transferable.
- Balance is due on the first lesson.
- Special payment arrangements are available only through a student scheme with a local bank if eligible. Please ask for more details.
- Prices are **ALL INCLUSIVE**. All required official Microsoft courseware and official Microsoft exams are **INCLUDED**.
- Exam resits are available at Lm 27 each.